

Naser Dakhel

Software Engineer | Web Developer

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EXPERIENCE

Quality Assurance Engineer

[Mar 2024 – Present]

[Tarijama&](#)

(Amman, Jordan)

- Conducted rigorous testing on CAT Tools software, achieving a **98% defect detection rate** and reducing **post-release issues by 30%**.

Development Team Lead

[June 2023 – Feb 2023]

[Raizer](#)

(Aleppo, Syria)

- Streamlined development processes with **Agile methodologies**, automated testing, and sprint retrospectives, achieving a **20% increase in project delivery speed**.
- Fostered a collaborative environment among a team of 5 developers through **knowledge-sharing sessions**, **pair programming**, and **code reviews**, boosting employee satisfaction scores by 40%.
- Enhanced documentation standards for the codebase and internal processes, resulting in a **25% reduction in onboarding time for new developers**.

Web Developer

[Nov 2022 – May 2023]

[Raizer](#)

(Aleppo, Syria)

- Engineered a **responsive design** approach by following **W3C standards**, leading to a 30% increase in mobile traffic.
- Developed robust APIs that succeeded to serve **10,000 daily active users** with no performance issues, through careful and informed system design and implementing **clean architecture**.
- Introduced **performance monitoring** tools through guiding sessions with the development team, leading to a **12% improvement** in response time for vital functions.

Web Development Intern

[April 2022 – Sept 2022]

[Raizer](#)

(Aleppo, Syria)

- Collaborated with senior developers to **learn best practices** and gained hands-on experience with web technologies, enhancing skills in real-world applications.
- Contributed actively to web development projects, **applying theoretical knowledge to practical scenarios** and enhancing skills in real-world applications.
- Enhanced **communication, teamwork, and problem-solving** skills while learning from senior developers.

EDUCATION

Bachelor of Software Engineering

2021 - Present

Syrian Virtual University

- Relevant Courses: Databases & Algorithms, Semantic Web, Compilers, Web Development.

PROJECTS

[Tipputib](#)

Tipputib is an online hotel booking platform that enables hotels and tourism agencies to offer competitive prices for travelers. My role focused on enhancing platform functionality and user experience through technical development, addressing challenges and optimizing performance to meet the needs of hotels and travellers alike.

[Shabkni](#)

Connecting digital workers with recruiters, making it easier for both jobseekers and recruiters to find the right match. I played a pivotal role in implementing features aimed at streamlining the matching process between jobseekers and recruiters, ensuring efficiency and effectiveness in connecting the right candidates with the right opportunities.

SKILLS

- Tech Stack:** PHP/Laravel, VueJS, AlpineJS, Livewire, Tailwind, Bootstrap, RESTful APIs, PHPUnit, WordPress.
- Workflow Tools:** Git, GitHub, Bitbucket, Jira, Confluence, Postman.
- Languages:** [English \(C2 - Bilingual\)](#), Arabic (Native), German (A1).