Naser Dakhel

Quality Assurance Engineer| Test Automation

naserdakhel@protonmail.com |LinkedIn|Github

SKILLS

- **Tech**: Cypress, Postman, JMeter, RESTful APIs, PHPUnit, PHP/Laravel, VueJS.
- **Workflow Tools**: Git, Github, Bitbucket, Jira, Confluence, Cursor.
- **Languages**: English (C2), Arabic (Native), German (A2).

EXPERIENCE

Quality Assurance Engineer

Tarjama& (https://tarjama.com)

Amman, Jordan   Mar 2024 – Present

- Tested and verified new features and bug fixes for **CleverSo**, a proprietary CAT Tool, ensuring smooth functionality for both in-house use and SaaS clients.
- Designed and executed automated test scripts using **Cypress** and **Postman**, improving testing efficiency and accuracy.
- Performed thorough testing on AI-driven applications such as **Arabic.ai**, **T-Agent**, and **AMT**, ensuring their functionality, accuracy, and performance in practical use cases.

Development Team Lead

Raizer (https://raizer.tech)

Aleppo, Syria   Apr 2023 – Feb 2024

- Led a team of developers building and iterating on startup products including **Tipputib**, **Shabkni**; a job listing web app, and **QR Eats**; an e-menu and restaurant management solution, from idea validation to live deployment.
- Implemented agile workflows with clear sprint goals, improving delivery consistency and stakeholder transparency.
- Mentored junior developers through code reviews, pair programming, and weekly knowledge-sharing sessions, boosting team performance and code quality.

Backend Web Developer

Raizer (https://raizer.tech)

Aleppo, Syria   Nov 2022 – Mar 2023

- Built Tipputib, an online hotel booking platform that enables hotels and tourism agencies to offer competitive prices for travellers.
- Created detailed Software Requirements Specifications (SRS) and technical documentation to streamline development and onboarding.

Web Development Intern

Raizer (https://raizer.tech)

Aleppo, Syria   April 2022 – Sept 2022

- Learned best practices from senior developers and gained hands-on web development experience.
- Applied theoretical knowledge to real projects and contributed to live web applications.

EDUCATION

Bachelor's of Engineering - Software Engineering

Syrian Virtual University - School of IT Engineering - Currently Enrolled

- Relevant Courses: Databases & Algorithms, Semantic Web, Compilers, Web Development.